



2014 has already been a busy year for us all at the practice, we have finished work on gaining the British Dental Association Good Practice mark of quality, and look forward to practice inspections.

Membership to the BDA Good Practice Scheme demonstrates all our team member's commitment to quality dentistry.

The Good Practice Scheme helps practices to be aware of the nationally agreed standards of good practice. By meeting the requirements of the scheme, dental practices aim to provide the best care and quality dental treatment for their patients.

The Scheme requires that we follow our National Association's guidance on cross infection control and that every patient is routinely checked for mouth cancer.

As these nationally agreed standards of Good Practice change or are added to, the Good Practice Scheme is amended to include these changes. This means that dentists taking part in the scheme are encouraged to keep up to date to provide the best care for their patients. We hope to attain this by the end of the year.

## TEXT MESSAGING

Our text reminding service has now been running for almost two years, many patients have given us great feedback about its convenience and it has also cut down dramatically on missed appointments.

The service is 'opt in' and informs patients of their appointment two working days before it is due. If you don't yet receive your text reminder but would like to, then please leave your details with our receptionists.



We are now on Facebook. Our page contains information relating to our dental practice, all our news and links to the world of dentistry. Search Facebook for Broadway Dental Surgery, like and share us amongst your friends!



## Baby News!

We are pleased to announce that Lela Kendall is expecting her second child. Please join us in congratulating Lela and James on their wonderful news. Lela will be leaving on 25th April and plans to return in February 2015.

We have arranged cover to ensure that Lela's patients can still receive dental care. From April to August this will be provided by existing members of our team. From August onwards Hannah Wilson, from Bracebridge Heath will be providing locum cover until Lela returns.

If you have any concerns about these arrangements then please do not hesitate to contact the practice.